

# Customer Information

VOLUME 3, ISSUE 4

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## SAFETY AND SITE USE REMINDERS – ALL RMS SITES

### **Container Storage Area:**

- (1) No full containers (full containers are to be switched around only at the working face)
- (2) Containers are to be cleaned of ALL garbage
- (3) Containers are not to be stored for an extended period of time.
- (4) All containers MUST be in usable condition
- (5) Containers are NOT to be cleaned out at the storage area (cleanouts are to be completed at the working face prior to storage)
- (6) Please keep your company's containers lined up neatly
- (7) Please limit storage to one container for each roll-off truck that you use regularly at our facility.

### **Working Face:**

- (1) Please wear a high-visibility safety vest whenever outside the cab of your vehicle

- (2) Keep a safe distance (no less than 8 feet) between your truck and other vehicles
- (3) Close container doors and hoppers and secure them before leaving the unloading area
- (4) Clean out containers ONLY at designated clean-out area
- (5) Please wait in a first come, first served manner upon arrival
- (6) Please back in to get as close as possible to the edge of the dumping pad BEFORE opening doors, unless otherwise directed by RMS staff

**Tire Wash:** Please be sure to enter the tire wash when signs and/or road markers indicate that it is required.

### **General:**

- (1) Please come to a complete stop at all stop signs

- (2) All traffic must enter on main access roads and report to the designated scale prior to offloading or going anywhere else on site
- (3) Loads must be tarped to prevent blowing litter and debris; tarps may only be removed in designated areas
- (4) Make all efforts necessary (clean-out; tarping) to prevent litter from blowing as you LEAVE the site and travel on public roadways
- (5) Please follow posted speed limits while on site
- (6) Dispose of waste and/or offload product where directed by RMS staff; failure to use instructed areas may be cause for additional cleanup fees
- (7) Use of profanity to RMS employees or other customers while on RMS property will not be tolerated.

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## UPCOMING HOLIDAYS

(LANDFILL CLOSED)

- *Christmas: Tuesday, December 25, 2007*
- *New Year's Day: Tuesday, January 1, 2008*

***NOTE:*** Due to a recent Permit modification, in the future LCRMS will open at 6:00 AM following a holiday that the landfill is closed.

## WOOD PRODUCT PRICING

Effective January 2, 2008 the price of out-bound single-ground wood product from the LCRMS Recycling Center will increase to \$5.00 pr ton. The material is available for ship on Monday, Wednesday, and Friday from 7:00

a.m. until 2:30 p.m. on a first come/first served basis.

*For additional information on this or other recycling products or services, please contact the LCRMS Recycling Hotline at (800) 736-7559.*

**OTHER THAN OUT-BOUND WOOD, LCRMS IS PLANNING NO PRICE INCREASES FOR 2008.**

## NEW TRAFFIC PATTERNS AT THE LANDFILL

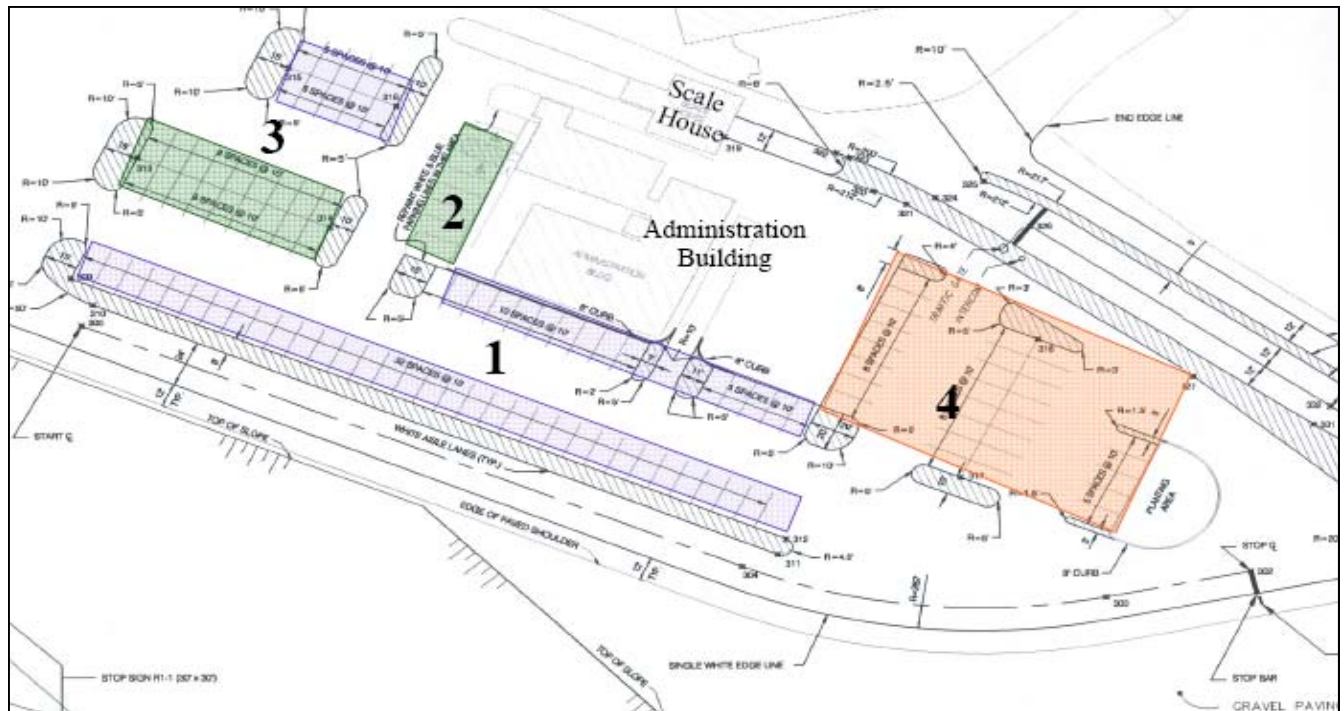
Now that the Sedimentation Pond Relocation project is nearing completion, you have probably noticed that there have been other changes at the landfill that were associated with the project. The road south side of the Administration Building has been moved farther south to make room between the building and this new road for LCRMS Staff parking (Area 1 on the drawing below). This new road south of the Admin Building provides access to the Recycling

Center for recycling trucks that are not required to go across the main scale. It is also used by employees and other RMS vehicles. Since this can be a busy traffic area, we ask that drivers please NOT use it or its shoulder for short term parking to complete paperwork prior to leaving the site.

The parking spaces immediately adjacent to the west side of the Administration Building are reserved for Visitors (Area 2) and

the former employee parking area is for visitors and Landfill vehicles (Area 3). Additional overflow parking has been added in front of the Admin Building between the new road and the traffic lanes to the scales (Area 4).

If you have paperwork that you need to complete prior to leaving site, we suggest using the Container Storage Area or Overflow Parking (Area 4), if it is available.



**THANK YOU!!!!**  
**The PC Scale upgrade begun in October has been successfully completed.**  
**Thanks to all of you for your patience during the transition!**

### REPORTS AVAILABLE ON THE INTERNET

LCRMS has various reports available to you on our web page: [lcrms.com](http://lcrms.com). By taking advantage of this web reporting capability you can access your disposal information at any time at your convenience. The type of reports available depends on your customer type as set up in our scales database: Hauler, Customer, or Generator.

Reports can be presented as either summary or detailed reports, and you can select the date or date range you wish to view and the format desired to

publish the report (Excel or Adobe). The type of information available includes truck time in/time out data, tons disposed, disposal date.

In order to access our web reporting you will need a user name and a password. To set up your access to these reporting capabilities or for more information, please contact Ellen Vincent. Her number is (800) 326-9571, extension 2634. Or you can email her at: [ellen.vincent@lcrms.com](mailto:ellen.vincent@lcrms.com)